

Authentic Listening

Audio file source: <http://www.abc.net.au/worldtoday/content/2013/s3783100.htm>

Australians lose \$93m to online scams

Amy Bainbridge reported this story

The following people are mentioned or take part in the conversation.

Eleanor Hall – an anchor

Amy Bainbridge - consumer affairs reporter

Delia Rickard - ACCC deputy chair

Paul Greenberg - the CEO of the National Online Retailers Association



Image source:
<http://billmullins.files.wordpress.com/2012/02/i>

Listen to the recording and fill in the missing information with no more than three words and /or numbers. Note: you might need to listen more than one time.

Over the last ⁽¹⁾ _____ ACCC received about ⁽²⁾ _____ complaints about online fraud, which represents an increase of ⁽³⁾ _____ %. Australians were conned out of a staggering amount of ⁽⁴⁾ _____, one third of which was lost to advance fee fraud. According to ACCC ⁽⁵⁾ _____ Australians fell victims to this type of scam. Just over ⁽⁶⁾ _____ % of Australian who got caught in online scams parted with between ⁽⁷⁾ _____ and ⁽⁸⁾ _____ dollars.

Listen again and answer the questions below

9. What does ACCC stand for?

10. What are the two reasons that some people don't report online scams to ACCC?

a. _____ b. _____

11. There's nothing new in scamming people out of their money. Why do people still fall for this type of scams?

12. Who does Paul Greenberg, the CEO of the new National Online Retailers Association, refer to as the forgotten victim of the fraud?

13. What are Paul Greenberg views about eradicating online fraud?
